

特快專遞積分計劃2025/26條款及細則

1. 香港郵政「特快專遞積分計劃 2025/26」（下稱「計劃」）的有效期由 2025 年 4 月 3 日至 2026 年 3 月 27 日。
2. 此計劃只適用於持有特快專遞本地帳戶的客戶（下稱「客戶」）。計劃按客戶所開設的每個特快專遞主帳戶計算積分。
3. 客戶於計劃有效期內使用特快專遞服務可獲贈積分，每消費港幣一元（包括特快專遞郵費、投保保險服務的費用、購買萬用箱及指定香港郵政郵用紙箱的費用、以及 2025 年 4 月至 2026 年 2 月上門收件費用），即可獲贈一分積分。有關帳戶的積分及禮品換領記錄，將於帳戶月結單上列明。
4. 每位客戶可累積之總積分以 3,000,000 分為上限。
5. 客戶可根據月結單所示的累積積分，在 2025 年 5 月 6 日至 2026 年 6 月 26 日期間換領禮品。由於計劃設有有效期，因此逾期未用的積分將於 2026 年 6 月 26 日後作廢。
6. 任何獲退款的特快專遞服務交易及任何賺取所得的現金回贈，均不會獲發積分。如有需要，香港郵政將撤回已發出的積分。
7. 若客戶的帳戶遭終止或取消，其累積的積分亦將同時作廢。
8. 積分是按每個特快專遞主帳戶計算，不可轉讓。不同主帳戶的積分不可合併使用，或轉往其他帳戶，藉此換領禮品。所有附屬帳戶的開支及賺取的積分，均會記入所屬主帳戶名下，只有主帳戶才可換領禮品。
9. 客戶必須維持良好的帳戶記錄，方能換領禮品。
10. 禮品換領的申請，須視乎客戶是否已累積足夠積分及禮品的供應量而定。每項禮品換領的申請需時約兩至八個星期處理。
11. 所有禮品數量有限，換完即止。若客戶選擇的禮品缺貨或其型號已遭淘汰，香港郵政有權以同等價值或具備同類功能的禮品替代。
12. 禮品換領的申請一經接納，一律不得取消、更改或以其他申請替代。
13. 在任何情況下，客戶均不可以禮品兌換現金或香港郵政的其他服務。
14. 禮品換領通知書或禮券只會寄往客戶的登記地址給已登記的聯絡人。
15. 香港郵政絕不會就換領的禮品作出保證或賦予含意，包括但不只限於禮品的品質、附帶的條款及細則、任何形式的保證、商品應具備的性能和知識產權。
16. 若客戶沒有在繳款日或之前付清帳戶的應付款項，香港郵政保留權利隨時擱置或撤回禮品換領通知書或已換領的禮券。
17. 香港郵政保留權利於積分計劃有效期內更改其條款及細則而無需事先通知客戶。有關更改會上載至計劃網頁。
18. 所有與禮品換領申請相關的事宜或爭議，均以香港郵政的決定為最終決定。

Terms and Conditions of the Speedpost Bonus Point Scheme 2025/26

1. The “Speedpost Bonus Point Scheme 2025/26” (“the Scheme”) of Hongkong Post will run from 3 April 2025 to 27 March 2026.
2. Only local customers with Speedpost accounts (“Customers”) are eligible for the Scheme. Bonus points for the Scheme are calculated on the basis of each Speedpost principal account held by a Customer.
3. One bonus point will be awarded for every Hong Kong dollar spent by the Customer on Speedpost services (including postage, premium charged for insurance, fees for purchasing Multipacks or specified Hongkong Post carton boxes, and pick-up charges between April 2025 and February 2026) during the Scheme period. Details of the bonus points and redemption record will be itemised in the Customers’ monthly statement.
4. The maximum amount of bonus point that can be accumulated by each customer is 3,000,000 points.
5. Bonus points accumulated as shown on the monthly statement will be valid for redemption from 6 May 2025 to 26 June 2026. Since the Scheme is time-limited, unredeemed bonus points will be forfeited after 26 June 2026.
6. No bonus points will be awarded for any refunded Speedpost service or postage rebate earned. Hongkong Post will withdraw the bonus points issued if necessary.
7. In the event that an account is closed or terminated, the bonus points earned will also be forfeited accordingly.
8. Bonus points are non-transferable and are calculated on the basis of each principal account. Bonus points of different principal accounts cannot be combined together or transferred to other accounts for the purpose of gift redemption. All expenses incurred and bonus points earned by supplementary accounts will be credited to their principal accounts, and redemption can only be made by principal accounts.
9. Customers should maintain their accounts in good standing to be qualified for gift redemption.
10. Acceptance of a redemption request is subject to the sufficiency of bonus points accumulated and the stock availability of the gifts. About two to eight weeks are required for the process of a redemption request.
11. Redemption of gifts is subject to availability and on a “while stock lasts” basis. In the event that a gift is out of stock or its model has become obsolete, Hongkong Post may, at its sole discretion, provide an alternative of equivalent value or with similar functions as a replacement.
12. Once a redemption request is accepted, no cancellation, alteration or replacement can be made.
13. Under no circumstances can any of the gifts redeemed be exchanged for cash or other services of Hongkong Post.
14. Redemption letters or vouchers will only be sent to the registered address and addressed to the registered contact person of the account.
15. Hongkong Post makes absolutely no warranty or implication in relation to the gifts redeemed, including but not limited to their quality, terms and conditions accompanied, warranties in any form, merchantable quality and intellectual property rights.
16. Hongkong Post reserves the right to withhold or withdraw any redemption letter or voucher issued at any time in the event that a Customer fails to settle any outstanding payment of his/her account by the due date.
17. Hongkong Post reserves the right to revise the terms and conditions of the Scheme during the Scheme period without prior notice. Such revisions will be published on the website of the Scheme.
18. All matters and disputes pertaining to redemption request will be subject to the final decisions of Hongkong Post.