Speedpost Insurance Service

For extra peace of mind, insure your valuable items prior to posting with Speedpost. Speedpost Insurance Service compensates your urgent items including documents, samples and merchandise for the unlikely event of loss or damage during transit from Hong Kong to the destinations.

Being marketed by Lockton Companies (Hong Kong) Limited and underwritten by ABCI Insurance Company Limited, Speedpost Insurance Service features an easy and convenient application process and offers different levels of competitive premium.

For enquiries of Speedpost Service, please call our service hotline at 2921 2277.

Insurance Coverage Enquiry Hotline: 2511 1001 / 2250 2646

Insurance Claim Enquiry Hotline: 2511 1001 E-Mail:abcii.ca@abci.com.hk

"Speedpost Insurance Service" Premium Table

Sum Insured (HK\$)	Premium (HK\$)	
	Type (A): General Item	Type (B): Watch, Camera and its parts and accessories (excluding battery)
Speedpost Service / Economy Express	Service / EC-Post Service	
Over \$1,500 - \$2,500	\$25	\$25
Over \$2,500 - \$5,000	\$45	\$45
Over \$5,000 - \$10,000	\$75	\$75
Over \$10,000 - \$20,000	\$115	\$115
Over \$20,000 - \$30,000	\$165	\$165
Over \$30,000 - \$40,000	\$195	\$195
Over \$40,000 - \$50,000	\$220	\$220

Important Notes:

- Coverage: all risks of physical loss or damage of Speedpost items by any external cause not excluded herein.
- Insurance on "Document" such as paper, identity, bank draft, invoice, passport, script, contract, deed or alike, must be clearly stated. Compensation amount shall be on reproduction value (re-apply or re-issue costs etc.). All consequential loss or cost incurred will not be covered.
- 3. Excluded Risks: due to delay, inherent vice or nature of the Speedpost items, confiscation, destruction, condemnation or detention of the Speedpost items by customs authority at destination or its representative on the grounds of illegality, misdescription, mis-declaration or mis-valuation, and due to disaster, political risk, strike, nuclear explosion or war. All consequential loss or cost incurred will not be covered, or any other exclusion as per Open Cover.
- 4. Excluded items: mobile/smart phone, computer, iPad/tablet, notebook computer, animals, antiques, bullion, currency, bank notes, valuable papers, securities, all kind of fine jewelries/imitation jewelries (including but not limited to necklace, bracelet, ring, earring, and the like), crystal, stones and minerals, precious metals, furs, asbestos, lithium batteries, human remains including ashes, firearms, explosive and parts or thereof and ammunition, hazardous or combustible materials (as defined in IATA Regulations), narcotics, perfumery products and illegal property and any items prohibited by any law, regulation or statute of any federal, state or local government of any country to or through which the shipment may pass.

- 5. Inapplicable Destination: Crimea, Syria, North Korea, Iran, Armenia, Kyrgyzstan, North Macedonia, Moldova (Republic of), Mongolia, Turkmenistan, Venezuela, Uzbekistan (Republic of), Cuba, Belarus, Libya, Myanmar, Russia, Ukraine, Islamic Republic of Afghanistan, Israel, Lebanon &/ or United States Prohibited or United Nations Sanctioned Countries as per The Office of Foreign Assets Control ("OFAC") Regulations of the U.S. Department of the Treasury.
- 6. Type (B) bears a deductible at 20% on the adjusted loss per insured item.
- 7. Incorrect or inaccurate description or incorrect premium will cause invalid claim
- Customer is required to base on the claimed value of posting item to select the most appropriate sum insured. In case of queries, customer may contact the concerned insurance company directly for details.
- To make a claim, customer is required to refer to the insurance company concerned.
 Each claim is subject to the terms and conditions as specified in the "Notes on Speedpost Insurance Service" available at post offices.
- 10. Hongkong Post will not provide compensation to customers who have their items insured in case of loss or damage, except full refund of postage of the items.





Speedpost Insurance Service

Effective from 1 April 2024

An Invaluable Service for Your Most Valuable Deliveries







INS (04/24)

speedpost.hongkongpost.hk

熱線 Hotline: 2921 2277



特快專遞保險服務

既要快捷方便的速遞服務、更需要一份安心?閣下可以於付運急件前投保「特快專遞保險服務」

,讓您的貴重急件獲得更周全的保障。即使閣下的急件包括文件、樣本或商品在本港至目的地的運送過程 中,不幸遇上任何損失或遺失,您均可獲得賠償。

這項保險由世界知名的保險機構「**諾德保險經紀有限公司**」作市場推廣,並由「**農銀國際保險有限公司**」 承保。保障計劃不僅保費合理、投保手續亦十分簡單方便,服務最堪信賴。

如對特快專遞服務有任何查詢,歡迎致電熱線 2921 2277。

保險節圍杳詢熱線: 2511 1001 / 2250 2646

保險索償查詢熱線: 2511 1001 電郵: abcii.ca@abci.com.hk





重要事項:

- 1. 保險範圍:包括貨件因任何外在因素而造成的實際損失或損壞。
- 2. 投保「文件」如一切紙張、証件、銀行本票、發票、護照、手稿、合約、契約或 同類物品、必須清楚列明其資料。賠償額以其重置價值計算(如補領費用、重發 費用等)。所有隨後招致之損失或費用均不獲賠償。
- 3. 不受保風險:因郵遞延誤、固有瑕疵或本質而引致的損失或損壞、本港或目的地 海關當局因貨件不合法、錯誤的商品說明、錯誤中報、錯誤估價或其他原因而導 致貨件遭充公、毀滅、沒收或扣留等;因災難、政治危機、罷工、核爆或戰爭而 引致的損失或損壞;貨件損失或損壞隨後招致之損失或費用;或承保書所開列的其 他不保條款。
- 4. 不受保物品:手提電話/智能電話、電腦、iPad/平板電腦、手提電腦、動物、古董、金條/銀條、流通貨幣、紙幣、貴重票據、證券、所有珠寶/仿製珠寶(包括但不限於項鍊、手鍊、介措、耳環等)、水晶、寶石及礦物、貴重金屬、皮革、石棉鋰電池、人類遺體(包括骨灰)、槍械、爆炸品或其零件及彈藥、危險品或易燃物品(依照國際航空運輸協會規例所界定者)、毒品、香水產品與非法物品、以及貨件所到或其途經之聯邦、國家或地方政府的法例、規例或法規所列明的違禁品。

- 5. 不受保目的地:克里米亞、敍利亞、北韓、伊朗、亞美利亞、吉爾吉斯、北馬 其頓、摩爾多瓦、蒙古、土庫曼、委內瑞拉、烏茲別克、古巴、白俄羅斯、利 比亞、緬甸、俄羅斯、烏克蘭、阿富汗、以色列、黎巴嫩以及受美國或聯合國 制裁的國家。
- 6. 乙類貨件每件貨件的自負額為經調整後的損失之20%。
- 7. 填寫投保物品不正確或不清晰、或繳付不正確保費將引致索償無效。
- 8. 顧客須按照投寄物品的申報價值而選擇合適的投保額。如有疑問,顧客可直接 向保險公司查詢詳情。
- 顧客須直接向有關保險公司提出賠償事宜。每項賠償均受「特快專遞保險服務 須知」所列細則及條款約束。顧客可於由郵局索取「特快專遞保險服務須知」。
- 10. 香港郵政對已購買保險服務的貨件均不會作出遺失或損毀賠償,但已付郵費則可獲全數發還。





特快專遞保險服務

由2024年4月1日起生效

為您的貴重急件 提供全面保障







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